

Veteran Support Playbook

New York State Department of Veterans' Services



Many Veterans do not access the services available to them to improve their health. It is often due to a mix of factors such as the military ethos of putting others first, limited awareness of available resources or conditions tied to military service, and a lingering sense of distrust.

By working together and following a few simple steps, we can bridge this gap. This pocket card is a tool to help ensure that Veterans are informed and supported.



Department of Veterans' Services



These questions have been developed in collaboration with MJHS Health System, a not-for-profit corporation

Gathering & Sharing Crucial Information.

7 Essential Questions to Ask/6 Essential Resources:

1. Did you serve in the U.S. military?
2. Is it okay if I talk with you about your military experience?
3. Would you like to hear about Veterans services that you may be eligible for?
4. Are you, or have you ever been enrolled in the VA for healthcare?
5. Do you have a copy of your DD214 (discharge document)?
6. Did you experience trauma while serving?
7. During your service, did you receive unwanted attention, nonconsensual sexual contact or touching?

**NYSDVS:
Pro Bono Help
Filing a Claim**



**NYSDVS:
Presumptive
Conditions
(PACT Act)**



**VA:
Healthcare
Enrollment**



**NATIONAL
ARCHIVES:
Retrieve Your
DD214**



**VA:
Support for
Mental Health**



**NYSDVS:
Restoration
of Honor**

